Extract taken from Barnet and Chase Farm Hospitals NHS Trust intranet - October 2012

for the London Borough of Barnet Health, Overview and Scrutiny Committee meeting to be held on 11 December 2012

Travel between hospital sites

Shuttle bus

There is a free shuttle bus service available between Barnet Hospital and Chase Farm Hospital for patients, staff and visitors. This service is free and runs from Monday to Friday. The journey time is approximately 15 minutes.

Pick up and drop off will only be made at the following locations:

- Chase Farm Hospital, Main Entrance Clock Tower Building
- Barnet Hospital, Public Turnaround Area

Protocol for passengers:

- No eating or drinking on the vehicle. Passengers will be asked to leave immediately if caught.
- No smoking on the vehicle. Passengers will be asked to leave immediately if caught. It is also illegal and against trust policy.
- Seatbelts must be worn when the vehicle is in motion.
- Children are not permitted to travel unless they can be appropriately secured in their seat. This must be done by either using the existing normal seatbelt (if child is big enough) or providing their own baby or booster seat for smaller sized children. Children must also be accompanied by a responsible adult.
- The driver has the right to refuse entry to the shuttle Bus to anyone who is deemed to be under the influence of alcohol or any other substances.
- If a passenger physically or verbally assaults another passenger or driver, the vehicle will be stopped immediately and the passenger will be evicted from the vehicle. Police will be called to any physical abuse.
- If the passenger refuses to exit the vehicle, all passengers and driver must alight and the vehicle will be terminated at this point. The police must be called to remove passenger. Normal service will not resume until the passenger has been removed.
 - **Departs from Chase Farm Departs from Barnet** Mon - Fri Mon-Fri 07:35 am 08:05 am 08:40 am 09:15 am 12:40 pm 13:10 pm 13:40 pm 14:10 pm 15:40 pm 16:10 pm 16:40 pm 17:15 pm 18:00 pm 18:30 pm
- Do not distract the drivers attention when the vehicle is in motion